



all the right ingredients

OMEGA SeniorCare continues to be an industry leader in the development and operation of quality accommodation for older people.

With more than 20 years in retirement villages, Omega sets the bar very high, and then continues to work towards raising it.

Its FamilyCare approach and services are the backbone to delivering enhanced quality of life for its residents.

Managing director Bill McClurg says the FamilyCare services provide the kind of care you would give yourself, "if only you could".

"It's also about the type of care you would provide to your own family, if only you could," he says.

"At Omega, we treat our residents like they are our own family."

FamilyCare exists at each Omega facility - Leabrook Place at Leabrook, The Glenbrook at Glenside and The Ashbrook at Ashford. But it's all about choice.

"FamilyCare Services are always there for our residents," Mr McClurg says.

"They choose whether or not they wish to use them.

"This allows them to only pay for what they need and not pay for the things they don't need.

"Regardless though, we have a trained staff member on site, 24 hours, seven days a week, 52 weeks a year, at our residents' service -



COMMUNITY: At Omega SeniorCare facilities people are encouraged to come together and form new friendships.

either at the push of a button or a phone call. This gives great comfort and security to our residents."

The Ashbrook is Omega's latest development.

With a city-fringe location and quality apartments, The Ashbrook's first residents moved in in July, 2007, and the latest building opened in December, 2008.

The development has recently taken out two prestigious awards - first the 2008 Excellence Award, Master Builders SA, Excellence in

Retirement Living and then it went on to win the 2008 Master Builders National Award for Lifestyle Housing for Seniors, Multi Unit Development.

While these awards recognise Omega's building achievement at The Ashbrook, Mr McClurg says he is more satisfied and excited about how the residents' sense of community is developing.

"We provide the environment and facilities within which people foster friendships and relationships

that they thought they might never experience again," he says. "The community is like a neighbourhood of a couple of decades ago - like-minded people, with varying interests and backgrounds, looking out for one another and helping each other out when it's needed.

"I would like to think we could take credit for this but we can't. It's just what happens when all the right ingredients are provided."

☐ Inquiries: Ph 8351 5223 or visit the website www.omegaseniorcare.com.au

support and advice for all residents

THE SA Retirement Villages Residents Association has been supporting and advising residents in retirement villages for more than 19 years.

SARVRA has been involved with every government review of the Retirement Villages Act in that time, making submissions on behalf of residents and helping to protect their interests in the highly profitable industry.

It also reaches out to people who are prospective residents, ensuring they have full and accurate information before they make such an important decision.

SARVRA works with the industry body - the RVA - to ensure the relationship between residents and management is "open and honest".

SARVRA can provide a speaker to your club or organisation and is more than happy to talk to anyone interested in retirement village living.

Members of the association's management committee have been residents of retirement villages for many years and can speak from their experience.

The association is a voluntary body, with no government funding.

☐ Inquiries: First contact with SARVRA is by ringing 8232 0422, which is the COTA SA switchboard, and messages are passed on and responded to promptly.



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May 24 Sunday 1.15pm-2pm
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Visit: www.helpinghand.org.au and follow the link - Whats new



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